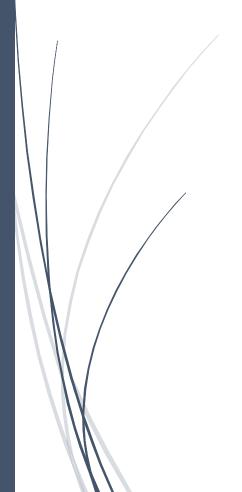


7/15/2025

Presence360 ERP
User ManualMaster Management &
Configuration Module





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1. Overview



Presence360 is an intelligent, modular, and scalable ERP platform designed to digitize and streamline every aspect of your enterprise operations—from finance and procurement to inventory, compliance, and asset management. Built for organizations aiming for efficiency, transparency, and real-time decision-making, Presence360 empowers your teams with automation, analytics, and secure digital workflows.

We envisioned a platform that could digitally transform how work is executed, tracked, and billed—especially in organizations with complex operations. Presence360 was born out of five core beliefs that shaped its foundation. First, digitization should be practical and field-ready, extending beyond head offices to include remote sites and on-ground teams. Second, time is capital; a delay in approvals or measurements today can lead to project setbacks and cost overruns tomorrow. Third, transparency builds trust, particularly when multiple stakeholders such as contractors, departments, and finance teams are involved. Fourth, data should drive decisions, which is why real-time dashboards, audit trails, and intelligent alerts are integral to the platform. Lastly, we believe in sustainability through simplification—by eliminating paper, reducing manual interventions, and enabling remote accessibility, we help organizations save time, cut costs, and operate more efficiently.

2. Getting Started with Presence360

You are all set to simplify, speed-up and smarten-up your work.

Before you begin, make sure your administrator adds you as a user and grants all, and any, of the appropriate permissions as per your role and scope of work.

Contact your administrator if you don't know your credentials.

3. Presenc360 Login

Go to Presence360 ERP Login Page

 Open your web browser and visit the official ERP URL: <u>https://auth.thepresence360.com/login</u>

Enter Your Registered Email ID

- In the **Email/Username** field, type your registered email address.
- Make sure there are no typos or extra spaces.

Enter Your Password

- Type the password associated with your account.
- Click the "eye" icon if you want to view the password while typing.

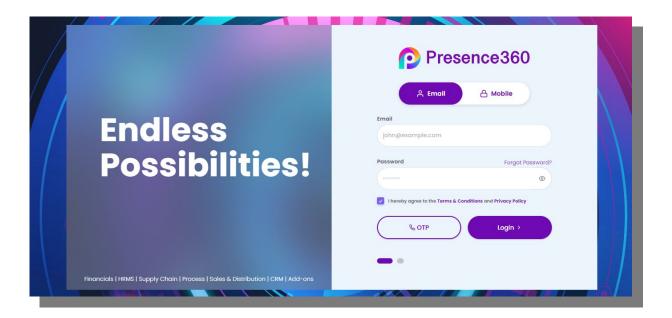
Click on the 'Login' Button



• Press the **Login** or **Sign In** button to access your dashboard.

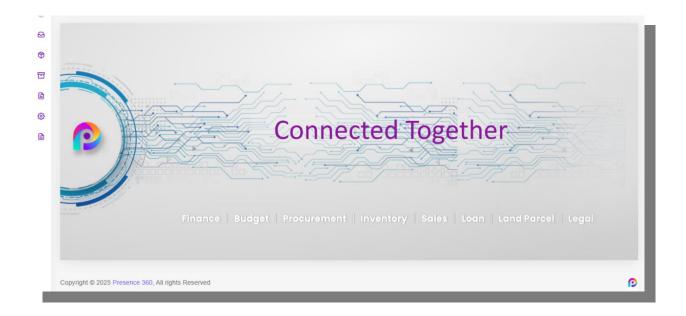
Two-Factor Authentication

- If 2FA is active, you will receive an OTP via email or SMS.
- Enter the OTP to complete verification.



Access Granted

• Upon successful login, you will be directed to your personalized dashboard with access based on your assigned role (Admin, Finance, Procurement, etc.).

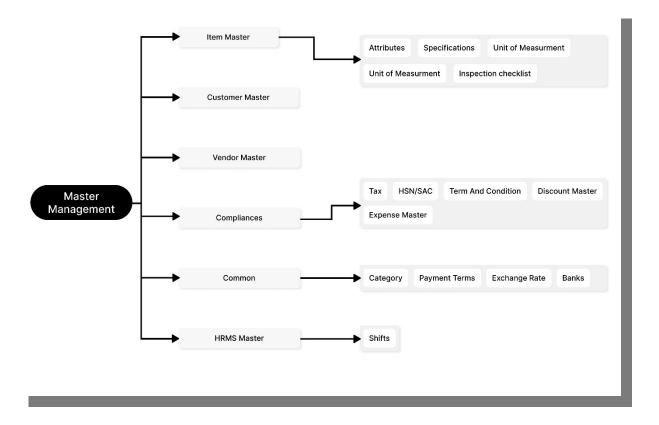




4. Master Management

The **Master Management** module in **ERP Presence 360** serves as the backbone of the entire ERP system. It holds and manages all the fundamental data that is reused across different business processes such as procurement, production, sales, inventory, compliance, and reporting. Setting up accurate and complete master data ensures smooth transactions, standardization, and reliable reporting across departments.

Flow Chart of Manufacturing Module:



4.1. Item Master

The **Item Master** module is the heart of supply chain, production, and inventory functions. It serves as the central repository for all information related to products, raw materials, consumables, packaging materials, and more. This module ensures that every item involved in transactions is correctly defined with both technical and commercial attributes, enabling consistency, traceability, and control across the organization.

Within the Item Master, we define key commercial parameters such as:

- Unit of Measure (UOM)
- Cost Price
- Selling Price

In addition, the Item Master captures a wide range of technical and operational data, including:



- Production Specifications Detailed formulation or bill of materials (BOM) required for manufacturing the item.
- Item Attributes Physical, chemical, or other relevant characteristics of the item.
- Alternative Units of Measure Conversion relationships between different UOMs for the same item.
- Alternative Items Approved substitute items that can be used in place of the original.
- Inventory Details Stocking type, storage conditions, batch control, expiry information, etc.
- Approved Customers and Vendors Customer and supplier qualifications specific to the item for compliance and traceability.

By maintaining all of this information in one central location, the Item Master ensures data integrity, facilitates smooth operations, and supports effective planning, procurement, production, and sales processes.

- Item will only add after item is approved.
- Item code automatically generated and you can edit the same.

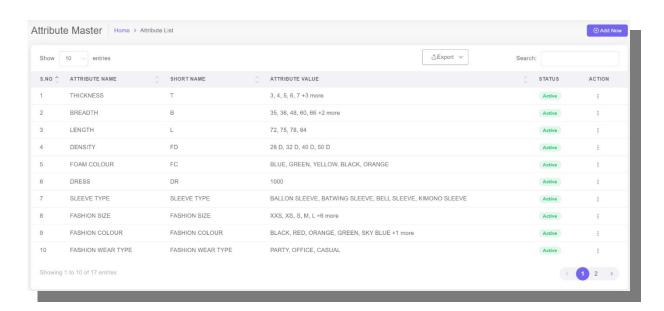
4.1.1. Attributes

Attributes define **characteristics or properties** of items that may vary across item variants. Examples:

Color: Red, Black, WhiteSize: Small, Medium, Large

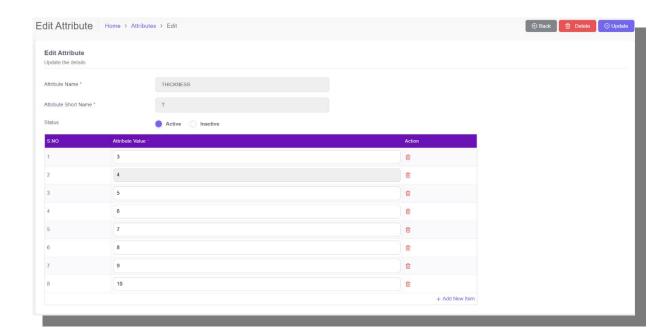
Material Type: Cotton, Steel, EVA Foam

GSM / Thickness / Width



These attributes help create item variations and are critical for accurate pricing, inventory classification, and BOM generation.



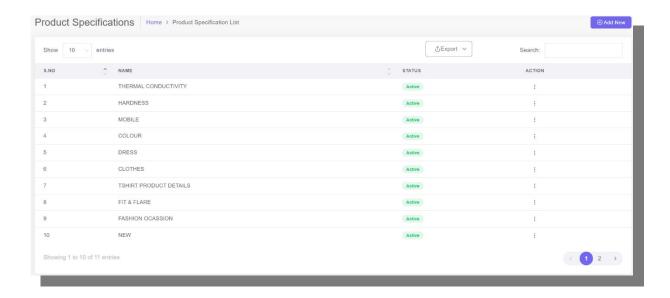


4.1.2. Specifications

Specifications provide technical and operational details of an item.

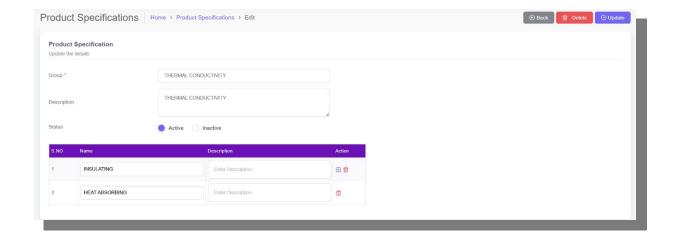
These may include:

- Dimensions
- Operating voltage
- Strength or tensile rating
- Warranty period
- Performance metrics (for machinery or electronics)





These are used in quality control, procurement requirements, and technical BOMs.



4.1.3. Unit of Measurement

UOM standardizes how items are measured, stored, and transacted across all business processes, ensuring consistency in purchasing, production, inventory, and sales.

Types of UOM:

- 1. Primary UOM
- The main unit used for transactions and inventory tracking.
- Examples: PCS (Pieces), MTR (Meters), KG (Kilograms)

2. Secondary / Alternative UOM

- Additional units used for convenience in purchasing, sales, or production.
- Examples: Box, Roll, Liter

Key Features:

• UOM Conversions:

The system allows for defining conversion factors between primary and secondary UOMs.

o Example: 1 Roll = 25 Meters

Defined in Item Master:

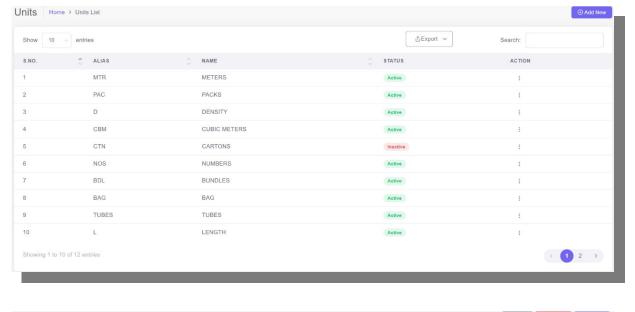
All UOMs and their conversion rules are configured directly in the **Item Master**, ensuring consistency and ease of use across all modules.

• Critical for Operations:

UOM conversions are essential in scenarios like:

- Purchasing in Rolls but consuming in Meters
- o Selling in Boxes but producing in Pieces

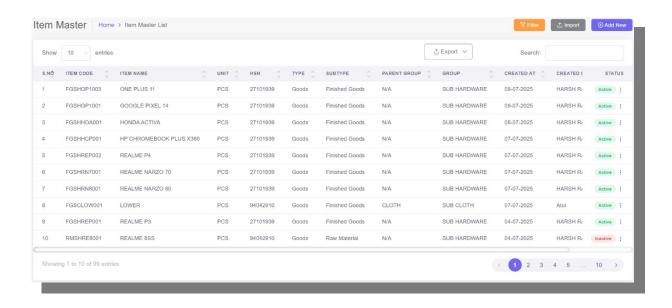






4.1.4.Items

In ERP Presence 360, an **item** is anything that a company uses, buys, makes, or sells — like raw materials, semi-finished goods, or finished products. Each item has an **Item Code**, **Name**, **Unit** (like meters or pair), **HSN code**, **Type**, **Subtype**, and a **Parent Group**. Items can be active or inactive. This helps the company keep track of all materials and products clearly in one place.

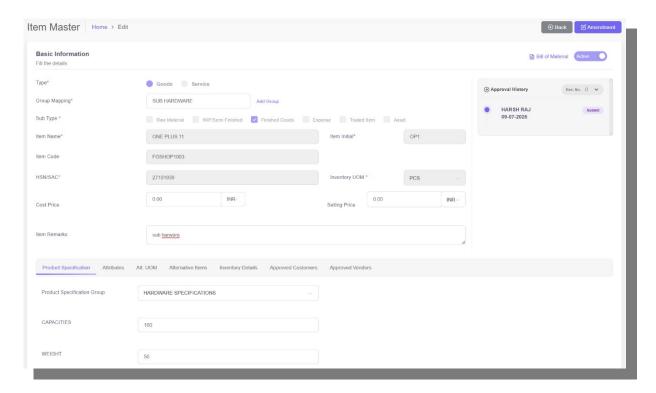


This section allows the creation and management of individual item master records, including:



- Item Code & Description
- Item Type (Raw Material / Finished Good / Consumable / Service)
- UOM
- HSN/SAC Code
- Tax Rates
- Default Vendor / Category
- Production Route or BOM mapping

Items are the building blocks for Sales Orders, Purchase Orders, Inventory, and BOMs.



4.2. Customer Master

The **Customer Master** holds the profile of all business clients. It is central to sales, dispatch, billing, and receivables.

Includes:

- Customer Name, Code & Type
- Billing and Shipping Address
- GSTIN / PAN / Country / State
- Credit Days & Payment Terms
- Default Salesperson / Sales Region
- Category (Retail / Corporate / Export)

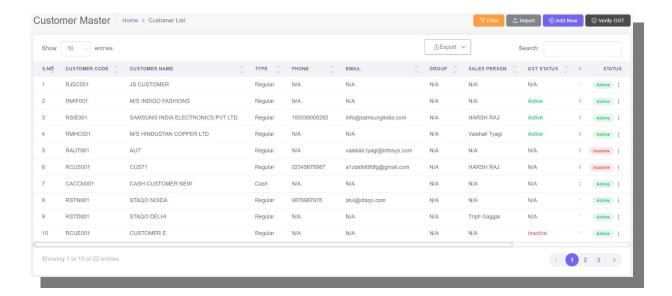
This master ensures:

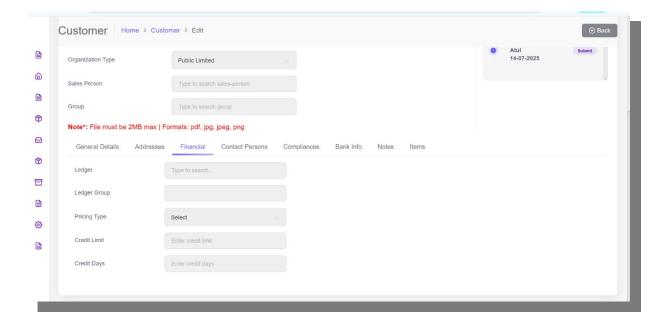
- Proper tax applicability
- Credit control
- Accurate documentation and reporting
- Customer will only add after item is approved.



• customer will get automatically generated and you can edit the same.

The system supports customer grouping and linking to specific price lists and discount structures.





Financial: You can map the ledger group, pricing type, Credit limit and Credit days to define and track the account receivable for Customer.

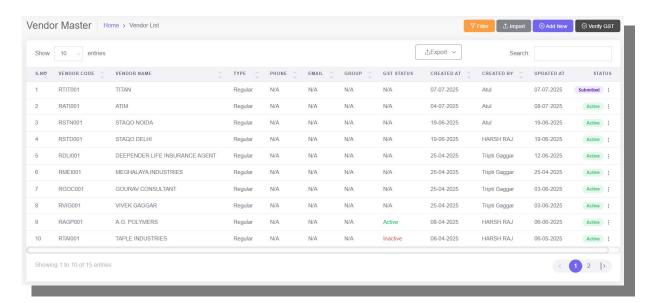


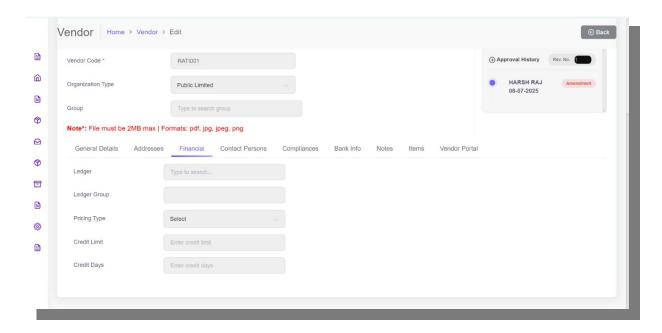
4.3. Vendor Master

The **Vendor Master** is essential for managing suppliers and service providers. It helps streamline the procurement process and tracks payment cycles. Includes:

- Vendor Code, Name & Type
- Contact Information
- GSTIN / PAN / Compliance Details
- Payment Terms / Credit Days
- Preferred Currency
- Approved Items List
- Default Warehouse or Receiving Location
- Vendor will only add after item is approved.
- Vendor will get automatically generated and you can edit the same.

Vendor classification helps in evaluating supplier performance and cost control.





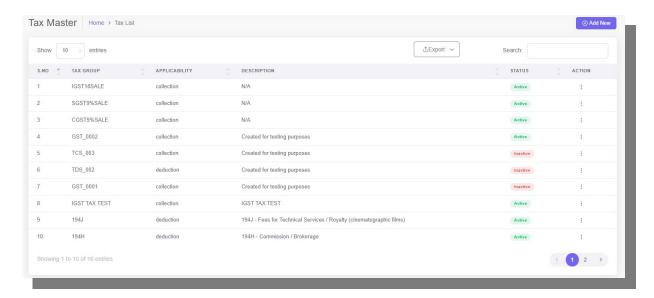


Financial: You can map the ledger group, pricing type, Credit limit and Credit days to define and track the account receivable for Vendor.

4.4. Compliance

4.4.1.Tax

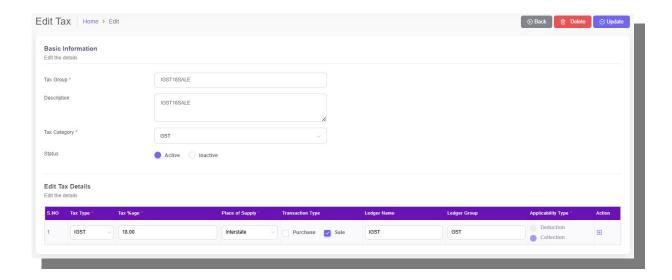
This section ensures that all **statutory requirements and commercial policies** are in place for automated processing and error-free documentation.



Defines tax structures such as:

- GST (CGST, SGST, IGST)
- TDS (Tax Deducted at Source)
- Custom Duty, Excise (if applicable)

Each item or service is linked with its appropriate tax rule, which automatically applies during transactions.



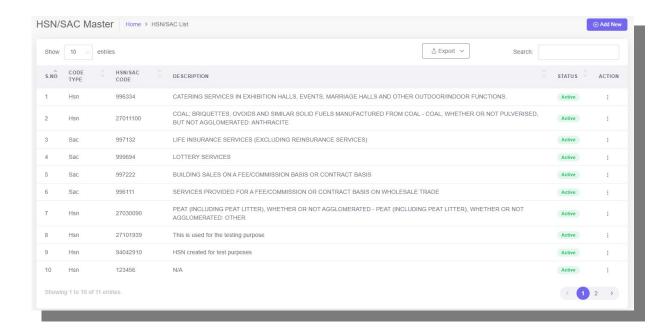


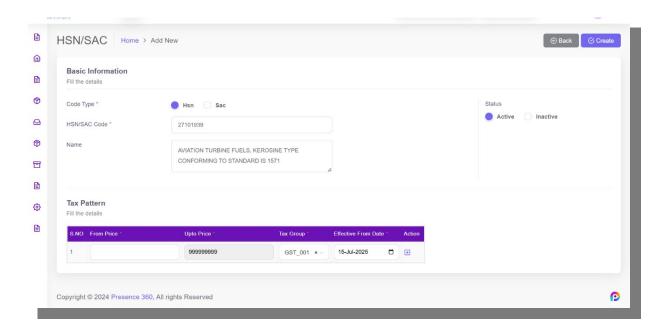
4.4.2.HSN/SAC

HSN (Harmonized System of Nomenclature) is used for **goods**, and SAC (Service Accounting Code) for **services**.

Maintaining this helps in:

- Accurate tax computation
- GST returns
- Legal compliance





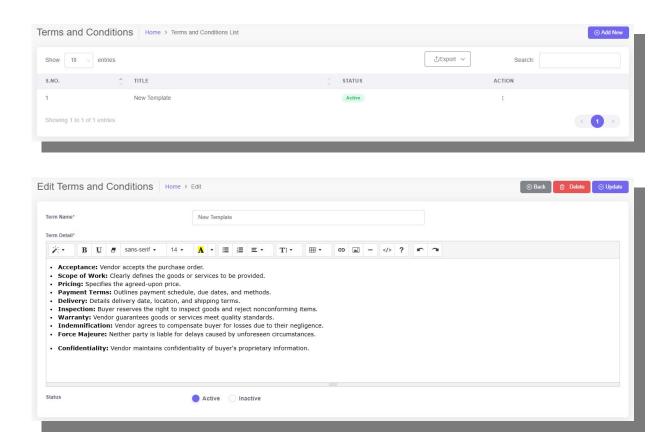


4.4.3.Term and Condition

Create and manage standard **commercial terms** used in:

- Sales Orders
- Purchase Orders
- Invoices
- Quotations

Supports multiple templates, auto-insertion, and formatting.



4.4.4.Discount Master

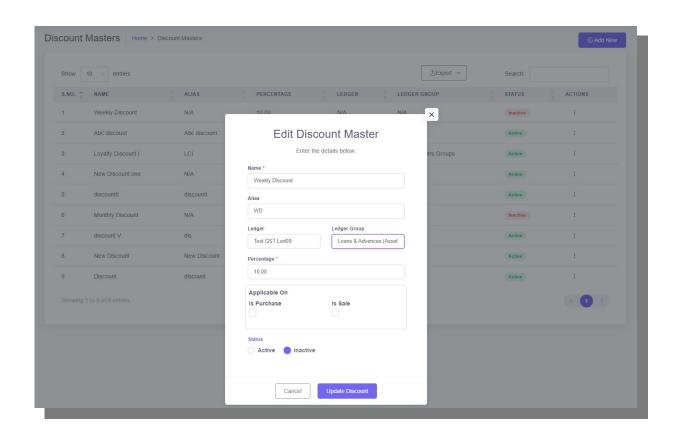
Set up various discount structures, including:

- Fixed %
- Slab-based
- Quantity or Value-based
- Promotional Schemes

Can be applied to customers, products, or categories automatically during transaction entry.







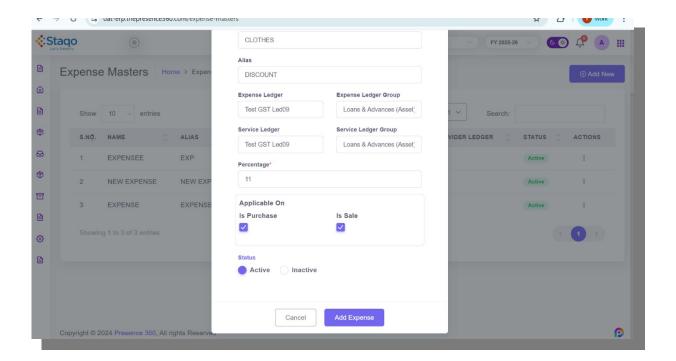
4.4.5.Expense Master

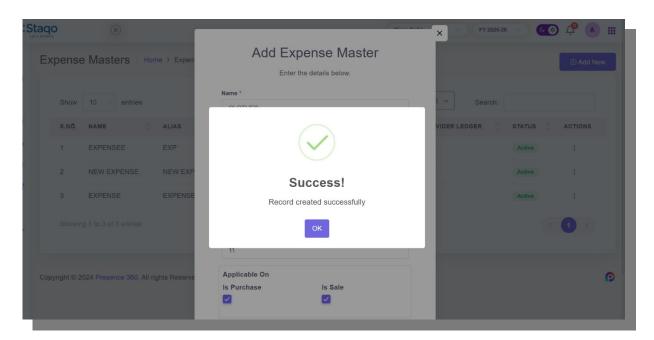
Manage additional charges or indirect costs that apply to orders such as:

- Freight
- Loading/Unloading
- Packing Charges
- Insurance
- Customs Clearance



These can be assigned per transaction or defined as overheads in BOMs.



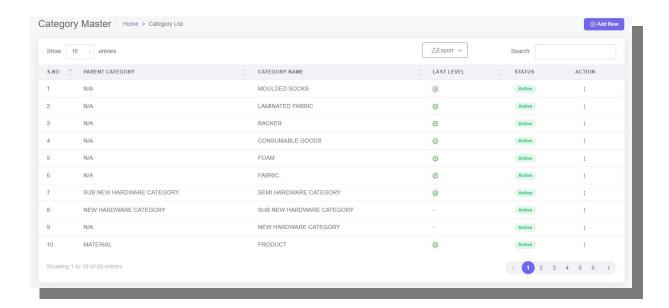


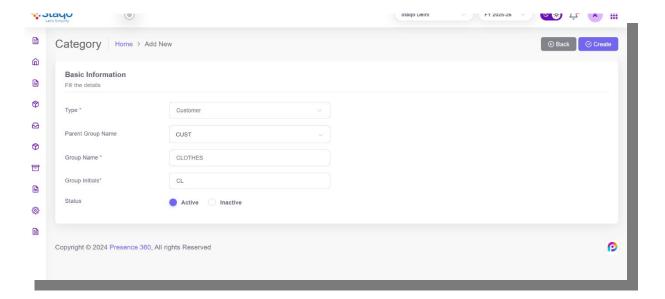
4.5. Common

4.5.1.Category

The **Category Master** in ERP Presence 360 allows us to define and manage categories for various types of master data such as **Items**, **Customers**, and **Vendors**. It helps in organizing data systematically using **Parent Categories** and **Sub-Categories** (Category Name). Each category can be marked as active/inactive and marked as the last level if it's the final node in the category hierarchy. This structure improves clarity, grouping, and reporting for all master data across the system.







4.5.2.Payment Terms

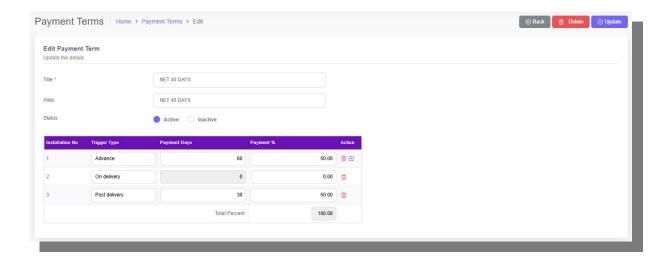
Defines credit policies and payment structures such as:

- Net 30 Days
- 50% Advance, 50% on Delivery
- COD (Cash on Delivery)

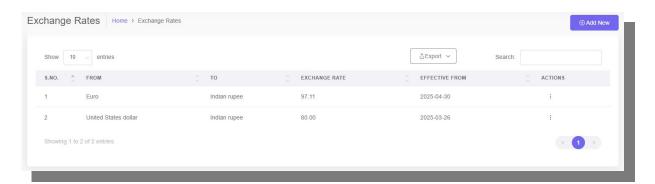
Linked with customer/vendor to ensure correct due date calculation and financial planning.







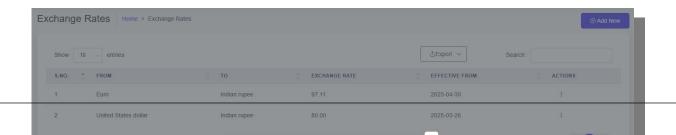
4.5.3.Exchange Rates



Used for foreign currency transactions. Maintains currency conversion rates and autoapplies during:

- Import Purchases
- Export Sales
- Financial Reports

Also supports rate variance checks.



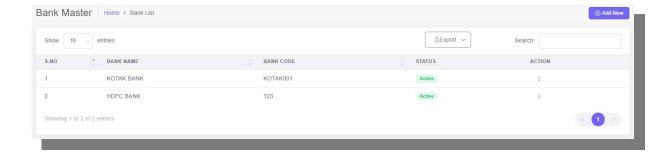


4.5.4.Bank Master

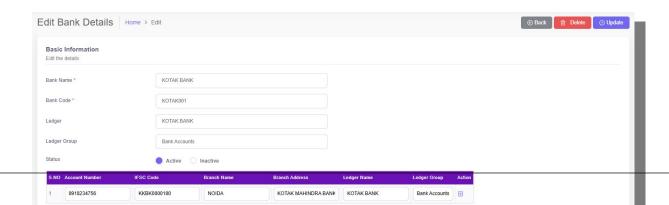
Maintains bank account details for:

- Customer Refunds
- Vendor Payments
- Cheque / NEFT / RTGS transactions
- Bank Reconciliation

Details include account number, IFSC, branch, and bank name.



User can map the ledger bank wise or account wise to get the financial reports.



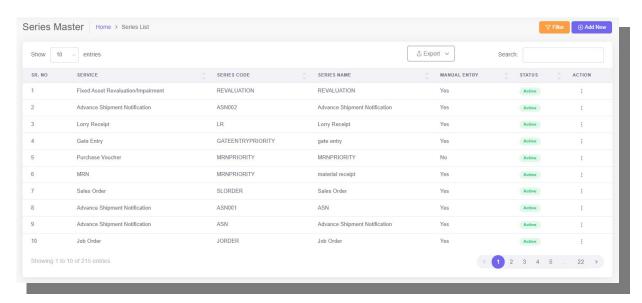


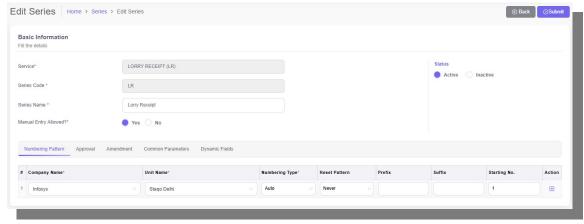
5. Configuration

5.1.1.Series

The Series acts as the foundational setup for controlling document behavior across modules. It is used to define key configurations such as Numbering Pattern, Approval Workflow, and Amendment Rules.

- User Can define the "N" number of level of approval flow with amount restrictions.
- User Can define that who can amend that particular series and approval request or not after amendment.
- User can also define the common parameters.
- User can define the financial parameters for the financial posting





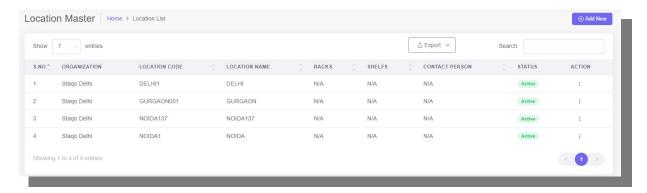


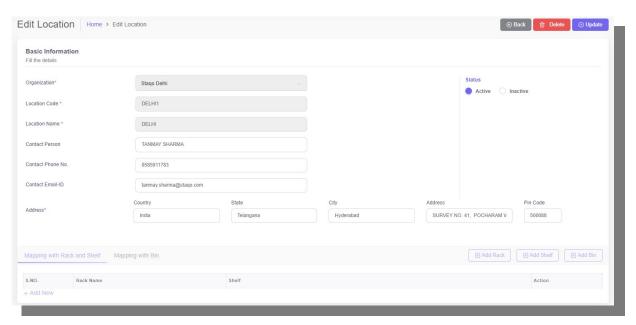
5.1.2.Locations

Defines **primary business locations** such as factories, warehouses, offices, etc. Used for:

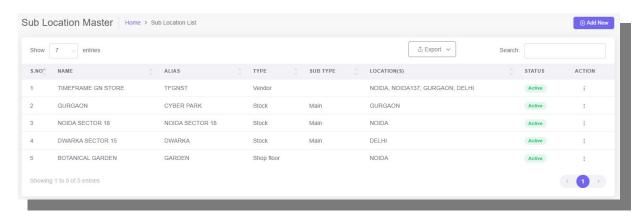
- Inventory tracking
- Production planning
- Delivery & dispatch points

Each location can be linked to a company and department for better segregation.





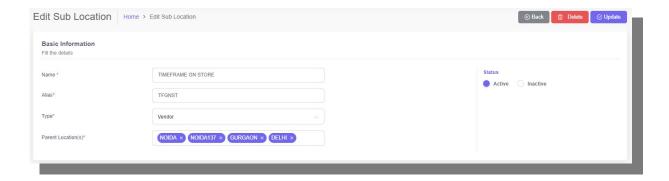
5.1.3.Sub Locations





- Storage Rooms
- Individual Assembly Stations
- Section-wise divisions (e.g., Cutting, Lamination, QC)

Helps in micro-level tracking of inventory and activities.

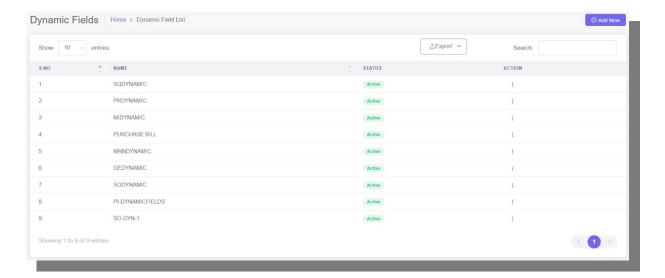


5.1.4. Dynamic fields

Allows you to customize forms and add additional fields as per your process needs. You can:

- Add custom text, number, date, dropdown fields
- Apply validations
- Link to specific modules (e.g., Item Master, Sales Order)

Helps in adapting the ERP to unique business requirements without coding.







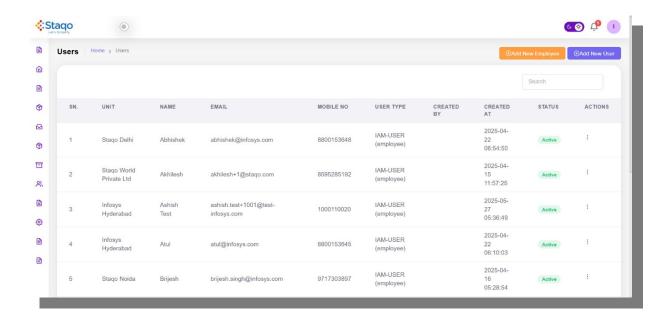
5.1.5.Users

Used to create and manage **system users (employees)** who can access the ERP system. Details include:

- Name, Role, Email
- Login credentials
- Assigned location & organization

Every user can be given restricted access based on their role to maintain data security.

- User can add the user for employee, admin and vendor.
- User can map the org, location, sub-location and assign the role and rights for the particular module.



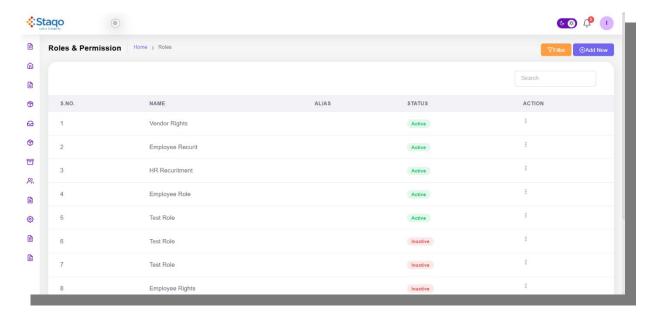


5.1.6. Roles and Permissions

This section is for access control. You can:

- Create roles (Admin, Operator, Store Manager, Finance Executive, etc.)
- User can define the permissions module wise

Critical for data security, workflow control, and user accountability.

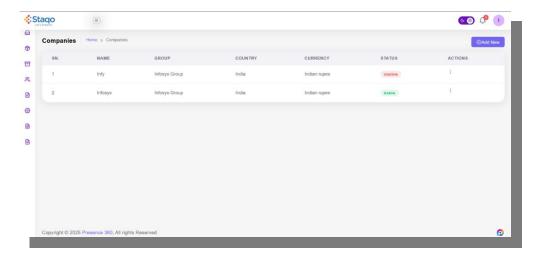


5.1.7.Companies

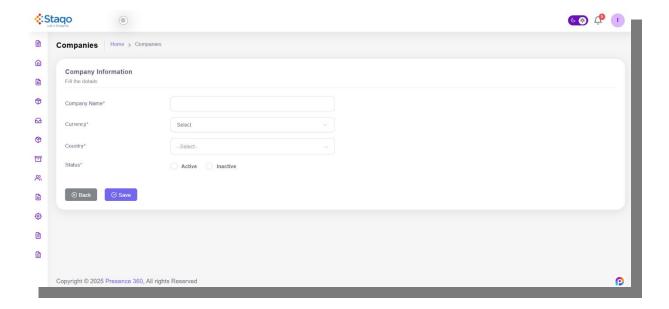
The **Companies** section in ERP Presence 360 allows you to define and manage multiple legal business entities in the system.

Key Fields:

- Company Name: Official name of the business.
- Currency: Default operating currency (e.g., INR, USD).
- Country: Country of registration.
- **Status**: Mark the company as Active or Inactive.

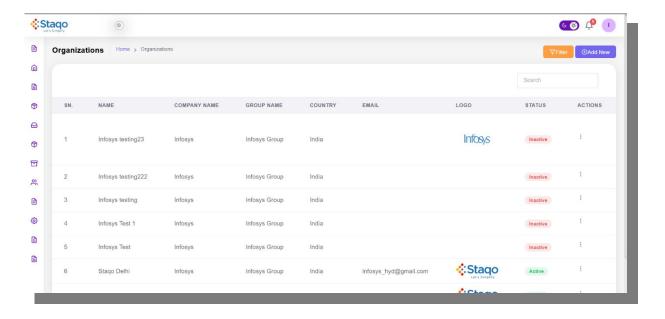






5.1.8. Organization

In organization info, Financial year, parameter for Depreciation are mandatory organizations wise.







This screen is used to define and manage an **organization** under a specific company within the ERP system. It includes the following fields:

- **Group** Refers to the parent corporate group (e.g., Infosys Group) to which the organization belongs.
- **Company** Select the specific company under which this organization operates.
- Name & Alias Define the official name and an internal short name for easy reference.
- **Logo** Upload the branding logo of the organization.
- **Status** Choose whether the organization is currently **Active** or **Inactive**.

Additional Tabs

1. Org. Info

Basic organizational details like country, currency, and identification.

2 Addresses

You can define multiple addresses such as head office, branch locations, or billing/shipping addresses. These are essential for documents, logistics, and communication.

3. Compliances

Define statutory and legal compliances specific to the organization such as GSTIN, PAN, registration numbers, etc.

4. Financial Years

Allows you to define the financial year duration for the organization, which is critical for accounting and reporting.

5. **E-Invoice**

Configure e-invoicing parameters, like API details, credentials, or IRP (Invoice Registration Portal) preferences — required for GST compliance in India.

6. Parameters

Set various internal controls, configuration settings, or operational flags that tailor ERP behavior for the organization.